

**Publication 78 Search Engine  
Frequently Asked Questions  
Updated December 2009**

1. **My page just reloaded the publication search page results; the reloaded page has no content and no search results. What do I do?**

Your session on the application timed out. You can (1) close your browser and open a new window, (2) click on the **Begin New Search** link to return to the main page, or (3) continue searching.

2. **I performed a search using only one letter in the name field and did not get any results. What went wrong?**

A search using the name field must have at least three characters. For example:

<b>Search String</b>	<b>Results</b>
A	Incorrect syntax; no results.
Atlas	Correct syntax; will return results (if there are results to return)

3. **I performed a search using only two letters in the name field and did not get any results. What should I do?**

A search using the name field must have at least three characters. For example:

<b>Search String</b>	<b>Results</b>
A	Incorrect syntax; no results.
Atlas	Correct syntax; will return results (if there are results to return)

4. **I performed a search and received a page with search results. However, after the page came up, I clicked on the back button on my browser and received a blank page. What happened?**

Click on the refresh button on your browser.

5. **Why can't I click on the deductibility code link in the results?**

You have JavaScript disabled. It must be enabled for the link to work. Consult the documentation for your browser software to find out how to do this.

6. **I received my search results and clicked on the title link of one of the columns (i.e., Name, City, etc.). What is that link for?**

Clicking on the header link for each column will reorder the results of that column either alphabetically or numerically.

7. **I received my search results and clicked on the title link of one of the columns (i.e., Name, City, etc.) but nothing happened. What is wrong?**

You have JavaScript disabled and need to enable it for the link to work. Consult the documentation for your browser software to find out how to do this.

8. **Where do I find definitions for the deductibility codes?**

The codes can be found in [Deductibility Codes](#). Another way to find the definitions is to perform a search and click on the link associated with the code of the organization that you are seeking.

9. **How do I get back to the main search page?**

Click on the **Begin New Search** link to return the window to the main page.

10. **What does the *Includes* option do?**

**Includes** is defined, with examples provided, in [Search Criteria Tips](#).

11. **What does the *Equals* option do?**

**Equals** is defined, with examples provided, in [Search Criteria Tips](#).

12. **What does the *Starts With* option do?**

**Starts with** is defined, with examples provided, in [Search Criteria Tips](#)

13. **What does *At least one of the words* mean?**

**At least one of the words** is defined, with examples provided, in [Search Logic Tips](#).

14. **What does *All of the words* mean?**

**All of the words** is defined, with examples provided, in [Search Logic Tips](#).

15. **I see abbreviations in the drop-down box for the state. Where can I find a list of abbreviations?**

#### STATE ABBREVIATIONS

AA	Armed Forces Americas
AE	Armed Forces Africa
AE	Armed Forces Europe
AE	Armed Forces Middle East
AK	Alaska
AL	Alabama
AP	Armed Forces Pacific
AR	Arkansas
AS	American Samoa
AZ	Arizona
CA	California
CO	Colorado
CT	Connecticut

DC	District of Columbia
DE	Delaware
FL	Florida
FM	Federated States of Micronesia
GA	Georgia
GU	Guam
HI	Hawaii
IA	Iowa
ID	Idaho
IL	Illinois
IN	Indiana
KS	Kansas
KY	Kentucky
LA	Louisiana
MA	Massachusetts
MD	Maryland
ME	Maine
MH	Marshall Islands
MI	Michigan
MN	Minnesota
MO	Missouri
MP	Northern Mariana Islands
MS	Mississippi
MT	Montana
NC	North Carolina
ND	North Dakota
NE	Nebraska
NH	New Hampshire
NJ	New Jersey
NM	New Mexico
NV	Nevada
NY	New York
OH	Ohio
OK	Oklahoma
OR	Oregon
PA	Pennsylvania
PR	Puerto Rico
PW	Palau
RI	Rhode Island
SC	South Carolina
SD	South Dakota
TN	Tennessee
TX	Texas
UT	Utah
VA	Virginia
VI	Virgin Islands
VT	Vermont
WA	Washington
WI	Wisconsin
WV	West Virginia
WY	Wyoming